

Security and Confidentiality

 Security and confidentiality of all data in VIRRGIN as FSC's highest priority







User Authentication

FSC Internal Users:

- Authenticated via FSC's Active Directory (User ID and password).
- Requires MFA

Role Based Access Control

Users only see what they are permitted to

Agent Users and Non-Agent Users:

- Authenticated by User ID and password issued by VIRRGIN system.
- *NEW* Multi-Factor Authentication (MFA):
 - Required for all users to access VIRRGIN.



Geographic Access Restrictions

Agent and Non-Agent Users:

- Access restricted to the British Virgin Islands (BVI).
- System checks every connection to VIRRGIN to ensure connection originates from BVI.

VIRRGIN Lite

 Restricted access to verified users for specified transactions



Access Control Mechanisms

Password Protection:

- Passwords transmitted and stored using one-way encryption.
- Prevents anyone, including administrators, from reading passwords in clear text.

Granular Access Control:

• Fine-tuned permissions ensure sensitive data is accessible only to those who need it for their role.

Automatic Logout:

Disconnects inactive users after 30 minutes of inactivity.

Failed Access Attempts:

- Monitors consecutive failed login attempts.
- Locks account after reaching a set threshold.



Audit and Encryption

Comprehensive Audit Trails:

- All user activities within the application are logged and monitored.
- This creates transparency and allows us to identify and address suspicious behaviour quickly.

End-to-End Encryption:

- Data is encrypted both in transit and at rest
- Ensuring it is unreadable to unauthorised users even if intercepted.



Infrastructure Security

• Endpoint Protection:

- Protects against viruses and malware.
- Intrusion Prevention System (IPS) protection.

Network Security

- Firewalls that provide additional IPS protection
- Network segmentation
- Enforces rules to limit types of traffic in and out of the network and between servers and switches.

Access Limitation:

- Limits access to VIRRGIN from BVI IPs, Hong Kong / VIRRGIN Lite agent IPs.
- HTTPS connections via SSL for external access to VIRRGIN.



Continuous Monitoring and Protection

Ongoing Monitoring:

- Detection and response on all VIRRGIN hardware, both onpremises and in the DR.
- Dedicated team of cyber security engineers monitoring logs and our network traffic

Vulnerability Scanning:

Continuous scanning and remediation of vulnerabilities.

Managed Risk

Network End-Point scanning, assessing and mitigating



How These Measures Protect You

Reduced Risk of Unauthorised Access:

• By combining MFA, geographic restrictions, and AD-controlled access, the system ensures that only the right people get in.

Data Integrity and Confidentiality:

Encryption and network safeguards maintain data privacy.

Accountability:

• Audit trails and access controls provide transparency, so actions are always traceable.

Quick Incident Response:

• MDR services enable rapid containment of threats to minimize risk.



How can you help?

We, the users, are the weakest link

You may recall the various breaches in recent years

• Most, if not all, were a result of something done or not done by a user.

Partner with us to ensure that your staff is trained to recognise security red flags; awareness is key!

Cyber Security engineers are coming up with more and more ways to get to our corporate and personal data.

Stay Vigilant!



